



## Mardi Gras Hotel Policies

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### **Credit Cards Accepted**

Visa, MasterCard, Discover, American Express, Diners Club and Debit Cards

Only valid major credit cards issued in the name of the registered guest are accepted as security

The use of a Debit card will result in a hold on the funds authorized; the release of this authorization is in the control of the financial institution and not controlled by the Mardi Gras.

### **Standard Guarantee Policy**

All reservations require a Credit Card guarantee due at the time of booking

First night's room and tax for all guaranteed reservations will be collected up to six days prior to the scheduled arrival date

Invalid or declined credit cards at the time of processing will result in cancellation of the reservation

### **Standard Deposit Policy**

A security deposit of \$100 per stay, collected at check-in, is required for incidentals and/or damage

### **Cancellation Policy**

Cancellations will be accepted without penalty up until 3pm on the day prior to scheduled arrival;

Reservations secured for same-day arrival are not subject to cancellation.

### **Room Occupancy Policy**

A valid major credit card (or debit card) issued in the name of the registered guest must be presented at Check-in

At least one registered guest must be 18 years of age or older to check-in

All Mardi Gras rates are based upon "double occupancy"

Children under the age of 17 stay free when accompanied by an adult

There will be an extra person charge for the third and fourth adults of \$10.00 per person

Maximum occupancy for a single bedded room is Two adults; maximum occupancy for double bedded rooms is Four adults; maximum occupancy of any room is Five persons.

The maximum stay allowed is Fourteen days.

## **Pet Policy**

Registered "service animals" (dogs or miniature horses) as stipulated by the A.D.A. are always welcomed at the Mardi Gras; service animals must be registered to the room prior to check-in.

The Mardi Gras does not allow pets in any of our guest-rooms (service animals exempted).

Any unregistered animal found to be occupying a Mardi Gras guest-room will result in a \$150.00 cleaning fee and immediate termination of occupancy.

## **Smoking Policy**

All guest-rooms designated as "Non-smoking" are reserved exclusively for the use of our non-smoking guests. Smoking of any kind in a non-smoking room will result in the immediate forfeiture of deposit and an additional cleaning fee of up to \$150.00.

## **Parking Policy**

Parking is free for all registered guests. The maximum vehicles per room is two (including trailers)

Parking is at your own risk. The Mardi Gras is neither responsible for any vehicle damage or loss of vehicle content while parked on these premises. It is recommended that valuables not be left unattended in parked vehicles.

Vehicles that are improperly parked or not associated with a currently registered guest of the Mardi Gras will be towed at the owner's expense.

## **Gaming Policy**

Gaming is not permitted by any person under the age of 21 years.

Persons under the age of 21 years are not permitted in the Casino area

Management reserves all rights regarding Gaming privileges, promotions and awards